
COVID-19 SYMPTOMATIC EMPLOYEE CASE MANAGEMENT WITH TELEMEDICINE

(4/1/2020)

Which Employee?

1. Employee reports **possible** fever or other COVID-19 like symptoms

Procedure:

1. During normal clinic hours – PRIME Global Solutions at 225-408-2810 and request a **COVID-19 CASE management Evaluation**. The normal clinic exam fee will apply.
2. During afterhours and weekends: Corp Medical Solution Hotline and request the same, at 225-328-0042. An after-hour exam rate will apply.
3. If you do not have an account with Prime – please feel free to call and request the case management. However, at the same time, please guarantee the applicable evaluation fees with a credit card while setting up an account through the “New Account Tab” at Primeocmed.com.

Once the telemedicine is completed, the provider will offer clinical recommendations, based on the employee’s symptoms.

Fever or other COVID-19 symptoms:

- a) **Significant symptoms:** call 911 for emergency care
- b) **Moderate symptoms:** refer to treatment facility:
- c) **Mild Symptoms:** home self-quarantine, with self-quarantine guidelines
- d) **Unrelated symptoms:** refer to personal medical provider for possible non-COVID-19 medical issue
- e) **No defined symptoms or risks:** Return the employee to work without further specific COVID-19 action