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As we attempt to return from restricted lockdowns and strive to avoid a second wave of COVID-19, your return-to-work strategy faces tremendous urgency and new complexities.

Your priority to protect the health, safety and wellbeing of your workforce is paramount to Prime's mission of providing health and safety to the workforce. Failure to achieve this mission could result in an unspecified liability and/or a step back in the successful return to operations.

To ensure Prime supports the sustainability of your operations and Blanket of Care responsibilities, whether an office, a plant, a retail outlet or an oil rig, we continue to be agile in our services to help you with a safe return to normal operations.

Utilizing innovation and technology, we have developed a convenient mobile app, EMEmd, to provide a trusted screening process of individuals' COVID-19 transmission risk status. The app will allow consumers, workers and businesses to more safely and quickly resume commercial activity in the context of the COVID-19 pandemic.

To further understand the needs of organizations in their safe return to operations, we spoke to hundreds of business and government decision makers responsible for looking after the health and safety of their workforces. Their top priorities to ensure a safe return to operations are:

- 1. **Liability management plans:** many businesses have developed a return-to- operation plan. However, liabilities associated with the opening process are less understood.
- 2. **COVID-19 health and testing strategies:** thoroughly planned health and safety strategies are fundamental in ensuring that risks are minimized. Pre-planned testing strategies can reduce confusion and the associated costs.
- 3. COVID-19 compliance monitoring tools: tracking and tracing are commonly spoken of in the media, but organizations will have a task ahead to report on how they are mitigating the risks. Tracking who came into your facilities is a key starting point and Prime has a very inexpensive solution, the EMEmd mobile app, to help begin this process. Visit EMEmd.com for more information.
- 4. **Fit-for-work health screening:** this is not a new concept to some market segments, but is now becoming the norm for almost every organization. Fortunately, Prime has a digital solution at hand focused telehealth is available.
- Mental health support: the pandemic appears to have accelerated this need as more than a fifth of the decision makers we spoke to felt this would be of high impact to their business going forward.

We know that the situation will be with us for an extended period and requires our utmost priority. The complexity is about creating a comprehensive plan.

If there is any way we can help for the health and safety of your workforce, please let us know.